

# Visitor's Guide

## Charlotte Regional Sales Center



# Content

Content .....	2
Welcome! .....	3
Directions from Charlotte-Douglas Airport to Charlotte Office .....	4
Terminal Map .....	6
Rental Cars .....	7
Taxi Services .....	7
Hotel Information .....	8
Local Attractions .....	10
Dining .....	11

# Welcome!

We are pleased to welcome you to North Carolina.  
For your convenience we have created this guide to aid you in your visit.

Juliana Cleveland, Events Team Manager  
Phone: +1 317-751-6005  
Mobile: +1 513-913-1813  
Email: juliana.cleveland@endress.com

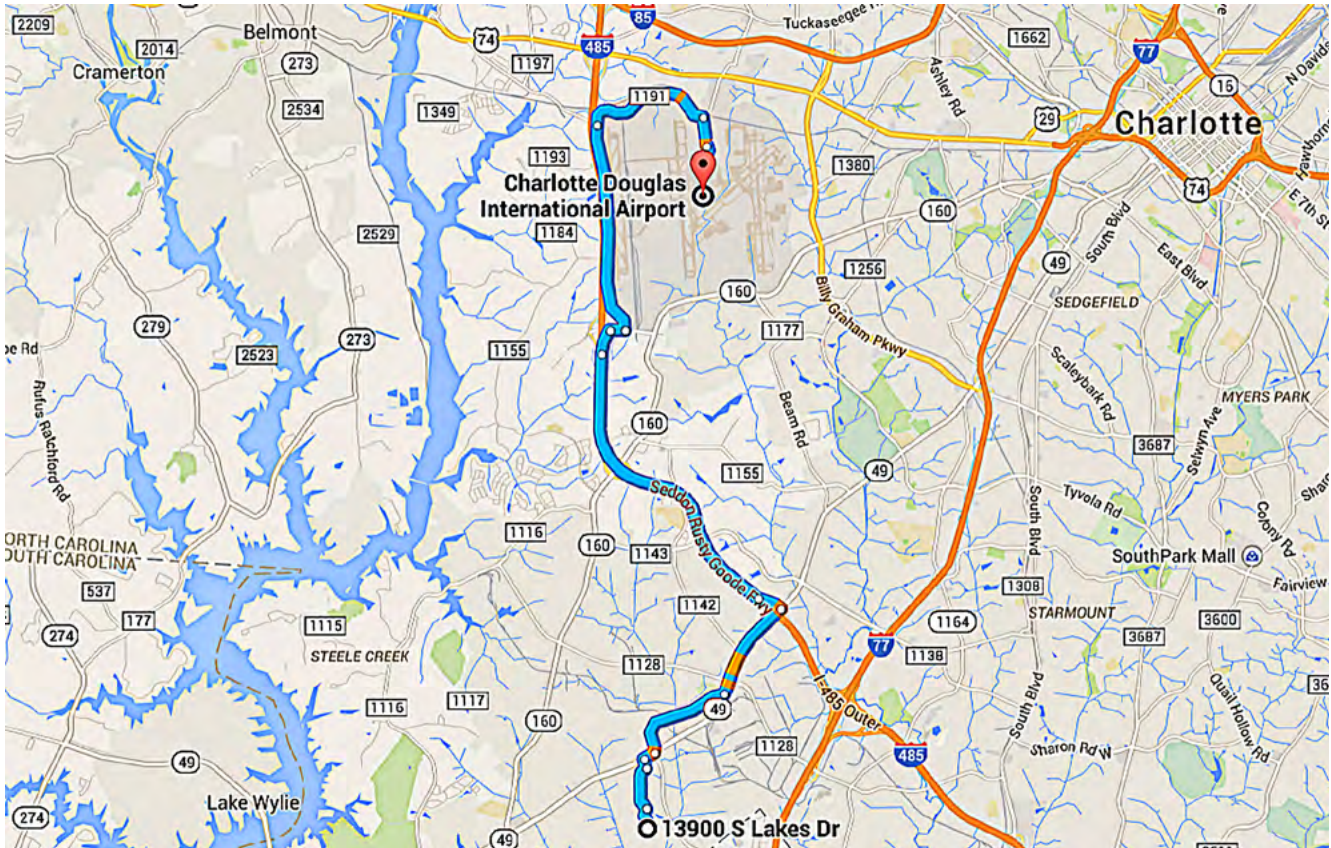
Endress+Hauser Southeast Regional Center  
13900 S Lakes Drive  
Charlotte, NC 28273

## Dress Code

Business causal is appropriate for all events, unless otherwise specified.  
Jeans are appropriate on Friday.



# Directions from Charlotte-Douglas International Airport to Charlotte Office



1. Head east on Airport Loop Rd/R C Josh Birmingham Pkwy ..... 0.4mi
2. Keep right to continue on R C Josh Birmingham Pkwy ..... 1.3mi
3. Keep right at the fork, follow signs for Billy Graham Parkway S/I-77 and merge onto Billy Graham Pkwy ..... 0.4mi
4. Merge onto Billy Graham Pkwy ..... 3.7mi
5. Continue onto W Woodlawn Rd (signs for Interstate 77 S) ..... 282ft
6. Turn right to merge onto I-77 S/US-21 S toward Rock Hill ..... 6.4mi
7. Take exit 90 toward US 21/Carowinds Blvd ..... 0.3mi
8. Turn right onto Carowinds Blvd ..... 0.9mi
9. Turn left onto Choate Cir ..... 0.6mi
10. Turn right onto S Lakes Dr ..... 0.4mi
11. Destination will be on the left



# Terminal Map

# SHOP DINE WORK

- 3Sixty Duty Free & More ..... D4
- Baggallini ..... Atrium
- Best Buy Express ..... D/E Connector
- The Body Shop ..... A Connector
- Brighton ..... Atrium
- Brooks Brothers ..... D/E Connector
- Brookstone ..... Atrium
- Charlotte News & Gifts ..... A25, B10, C2, E26
- Charlotte's Landing ..... A3, A Connector
- CNBC Express ..... D6, E5, E13
- CNBC News ..... B4, C15, E30
- CNBC Smartshop ..... Atrium, D/E Connector
- Dylan's Candy Bar ..... Atrium
- The Eyes Have It ..... Atrium
- Heritage Booksellers ..... Atrium
- InMotion Entertainment ..... C2, A Connector, D/E Connector

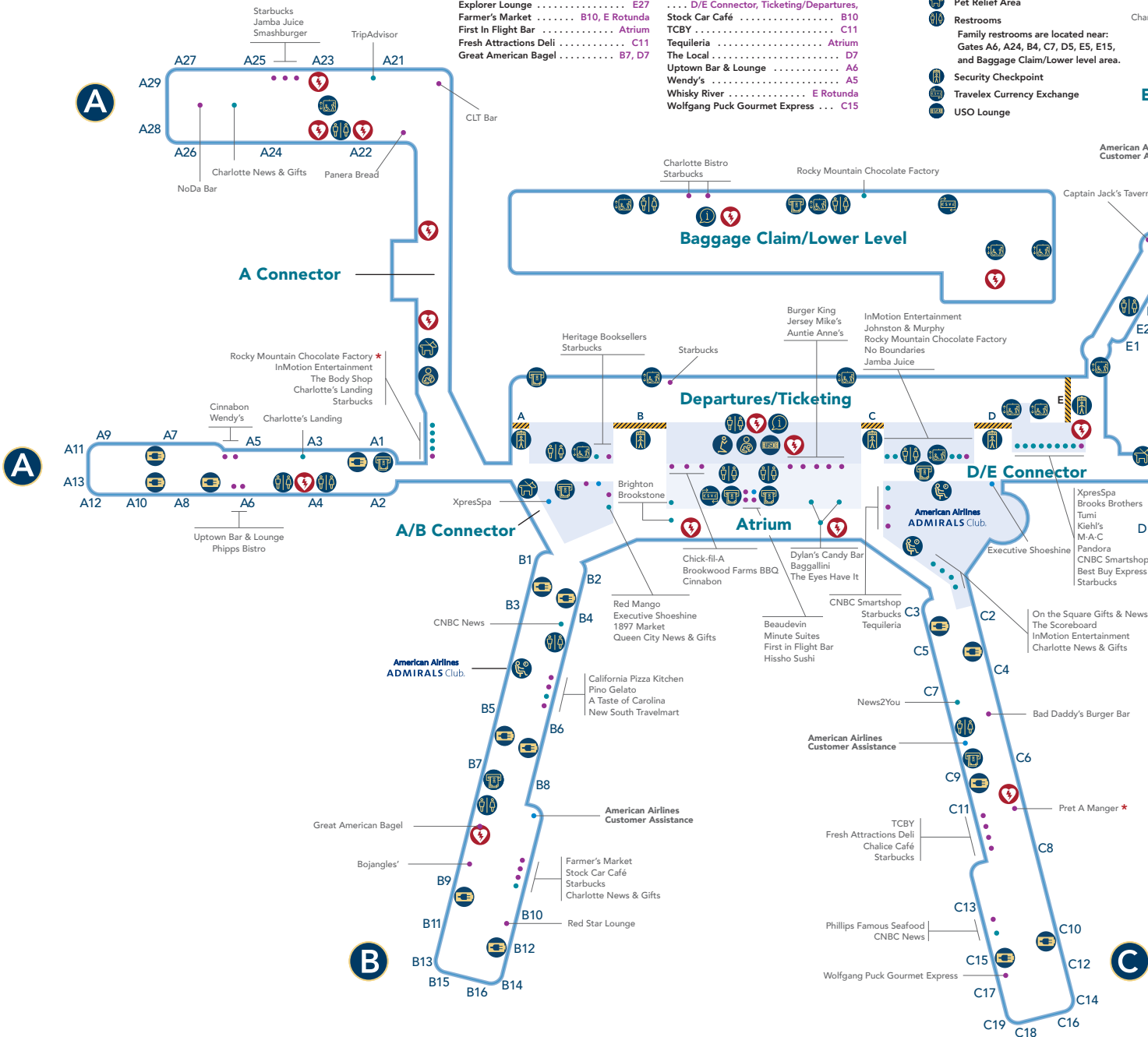
- Johnston & Murphy ..... D/E Connector
- Kiehl's ..... D/E Connector
- M-A-C ..... D/E Connector
- New South Travelmart ..... B6
- News2You ..... Baggage Claim/Lower Level, C7
- No Boundaries ..... D/E Connector
- On The Square Gifts & News ..... C2
- Pandora ..... D/E Connector
- Queen City News & Gifts ..... Atrium
- Rocky Mountain Chocolate Factory ..... Baggage Claim/Lower Level, C2
- CNBC Express ..... D6, E5, E13
- CNBC News ..... B4, C15, E30
- CNBC Smartshop ..... Atrium, D/E Connector
- The Scoreboard ..... C2
- Shades of Time ..... D2
- Today ..... E Rotunda
- TripAdvisor ..... A21, D4
- Tumi ..... D/E Connector

- 1897 Market ..... Atrium
- A Taste of Carolina ..... B6
- Auntie Anne's ..... Atrium
- Bad Daddy's Burger Bar ..... C6
- Beaudevin ..... Atrium
- Bojangles' ..... B9
- Brioche Dorée ..... E27
- Brookwood Farms BBQ ..... Atrium
- Burger King ..... Atrium, E25
- California Pizza Kitchen ..... B4
- Captain Jack's Tavern ..... E4
- Carolina Beer Co. .... D7
- Chalice Café ..... C11
- Charlotte Bistro ..... Baggage Claim/Lower Level
- Chick-fil-A ..... Atrium
- Ciao Gourmet Market ..... D2
- Cinnabon ..... Atrium, A5
- CLT Bar ..... A21
- Einstein Bros. Bagels ..... E3
- Explorer Lounge ..... E27
- Farmer's Market ..... B10, E Rotunda
- First In Flight Bar ..... Atrium
- Fresh Attractions Deli ..... C11
- Great American Bagel ..... B7, D7

- Hissho Sushi ..... Atrium, D2
- Jamba Juice ..... A23, D/E Connector
- Jersey Mike's ..... Atrium
- NoDa Bar ..... A26
- Original Rum Bar and Grill ..... D2
- Panda Express ..... E25
- Panera Bread ..... A21
- Phillips Famous Seafood ..... C13
- Phipps Bistro ..... A4
- Pinkberry ..... D2
- Pino Gelato ..... B6
- Pret A Manger ..... C11\*
- Pronto ..... E Rotunda
- PZA ..... Atrium
- Red Mango ..... B10
- Red Star Lounge ..... A23
- Smashburger ..... A23, B10, C11, D6, E10, E28, Atrium, A Connector, Baggage Claim/Lower Level, D/E Connector, Ticketing/Departures, Stock Car Café ..... B10
- Starbucks ..... A23, B10, C11, D6, E10, E28, Atrium, A Connector, Einstein Bros. Bagels ..... E3
- TCBY ..... C11
- Tequileria ..... Atrium
- The Local ..... D7
- Uptown Bar & Lounge ..... A6
- Wendy's ..... A5
- Whisky River ..... E Rotunda
- Wolfgang Puck Gourmet Express ..... C15

- Executive Shoeshine ..... Atrium, E21
- Minute Suites ..... D/E Connector, Atrium
- XpresSpa ..... A/B Connector, D/E Connector
- American Airlines Admirals Club
- ATM
- Automated External Defibrillator (AED)
- Chapel
- Charging Station  
Integrated charging is available in seats at Gates A21 - A29 and B5 - B16.
- Elevator
- Information
- Mother's Room
- Pet Relief Area
- Restrooms  
Family restrooms are located near: Gates A6, A24, B4, C7, D5, E5, E15, and Baggage Claim/Lower level area.
- Security Checkpoint
- Travelex Currency Exchange
- USO Lounge

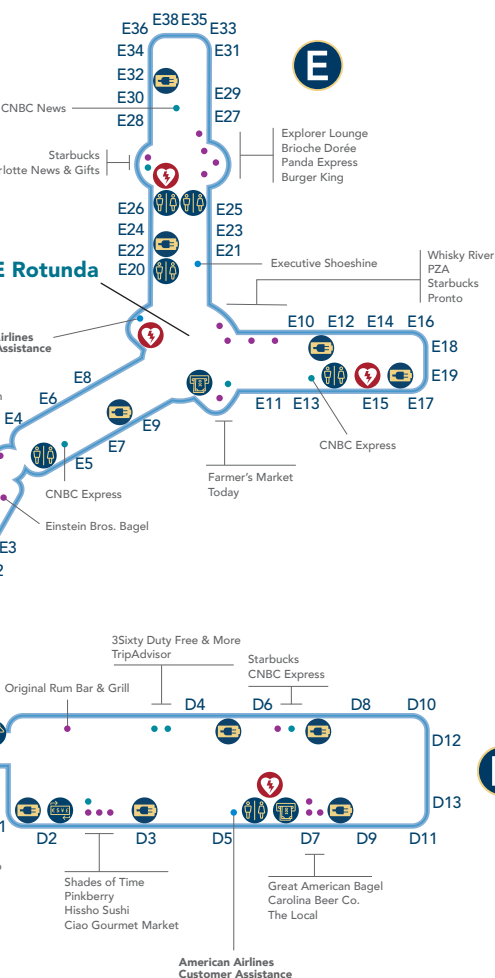
\* Coming Soon



# &RELAX!

WIFI – Select CLT Free WiFi

Access the Chapel, Mother's Room and USO Lounge on the upper level via stairways in Atrium or elevators located near Concourse A and D/E Connector.



## Rental Cars:

Rental Car vendors are available at the Charlotte Airport. Rental Car Facilities are located on the lower level (Arrivals/Baggage Claim). To access the lobby, proceed directly across the car and shuttle/bus lanes into the Level 2 lobby.

- Alamo – +1-877-222-9075
- Avis – +1-800-633-3469
- Budget – +1-800-218-7992
- Enterprise – +1-800-261-7331
- Hertz – +1-800-654-3131
- National – +1-877-222-9058

## Taxi Services:

Several taxis will be available at the airport upon your arrival. There are taxi stands located outside on the lower level terminal drive.

## Uber/Lyft

App-based rideshare services, such as Uber and Lyft, are located on the lower level (Arrivals/Baggage Claim) in Zone 4.



Please be aware that rental car rates may change if we have negotiated rates. Also, when requesting a rental car, please ensure that the EZ Tag (for all toll roads) is also included.

[Scan for more terminal map information](#)



# Hotel Information

## Near Charlotte Campus

### Hilton Garden Inn Charlotte/Ayrslley

1920 Ayrslley Town Blvd.  
Charlotte, North Carolina, 28273  
Telephone: 704-970-5000

Offering complimentary WiFi, a 24-hour business center, complimentary fitness center, full-service restaurant, and a heated indoor pool and spa, the Hilton Garden Inn Charlotte/Ayrslley hotel stands out among Charlotte hotels. Our hotel is located near many tourist attractions in Charlotte, NC.

#### Hotel Amenities and Services

- Baggage Storage
- Coin Laundry
- Electric Service
- Elevators
- Laundry/Valet Service
- Lounge
- Luggage Hold
- On-Site Convenience Store
- Room Service
- Safety Deposit Box



### Marriott Courtyard-Arrowood

800 West Arrowood Road  
Charlotte, North Carolina 28217  
Telephone: 704-527-5055

The Courtyard Charlotte Arrowood hotel near Carowinds Theme Park is minutes from uptown Charlotte at the junction of I-485 and I-77 offering easy access to the Charlotte Convention Center, Fort Mill, SC and the Billy Graham Library. Guests at our Charlotte, NC hotel can take advantage of our newly renovated state-of-the-art lobby and stylish new guest rooms.

#### Hotel Amenities and Services

- All public areas non-smoking
- Beauty shop, nearby (referral at front desk)
- Coffee/tea in-room
- Housekeeping service daily
- Laundry on-site
- Laundry on-site, coin operated
- Mobility accessible rooms
- Newspaper in lobby
- Phone calls: toll-free





### **Courtyard Marriott Fort Mill**

1385 Broadcloth Street, Fort Mill,  
South Carolina 29715 USA  
Telephone: 1 803-548-0156

This Fort Mill hotel is located in the all-new Kingsley Village, which features an amphitheater and over 150,000 sq. ft. of boutique shopping and dining just steps from the hotel, and conveniently located to Carowinds and the Charlotte metro area. Settle into one of the spacious modern guestrooms featuring luxurious bedding and large smart TVs with Netflix. The Bistro is your food and beverage destination for great breakfast choices in the morning or cocktails and dinner options in the evening. Take a refreshing dip in the heated indoor pool or re-energize in the well-equipped fitness center. Experience southern hospitality at its finest when you book your stay at the Courtyard Charlotte Fort Mill!

#### Hotel Amenities and Services

- Free high speed Internet
- Fitness center
- Pool

### **Hampton Inn Fort Mill**

1520 Carolina Place Drive , Fort Mill,  
South Carolina 29708  
Telephone: 1 803-578-2600

The Hampton Inn & Suites Fort Mill is close to a number of parks and golf courses that guests can try for some recreational activities. There are also local restaurants and historical sites a few miles from the hotel that guests can visit. While staying at the Hampton Inn & Suites Fort Mill, take advantage of their outdoor pool and take relaxing laps. In addition, guests can also avail the free hot breakfast.

#### Hotel Amenities and Services

- Business Center
- Free Internet
- Fitness Room
- Pool



## Local Attractions

**Mint Museum Randolph** Located in what was the original branch of the United States Mint, Mint Museum Randolph opened in 1936 in Charlotte's Eastover neighborhood as the state's first art museum. Today, in a beautiful park setting, intimate galleries invite visitors to engage with the art of the ancient Americas, ceramics and decorative arts, fashion, European and African art, among other collections. Resources include a reference library with over 18,000 volumes, a theater featuring lectures and performances, and a museum shop offering merchandise that complements both the permanent collection and special exhibitions.

- Address: 2730 Randolph Rd, Charlotte, NC 28207
- Telephone: 704-337-2000
- Open Tuesday–Sunday: 11:00 a.m.–9:30 p.m.; closed on Monday

**Mint Museum Uptown** Mint Museum Uptown houses the internationally renowned Craft + Design collection, as well as outstanding collections of American, contemporary, and European art. Designed by Machado and Silvetti Associates of Boston, the five-story, 145,000-square-foot facility combines inspiring architecture with cutting-edge exhibitions to provide visitors with unparalleled educational and cultural experiences. Located in the heart of Charlotte's burgeoning center city, Mint Museum Uptown is an integral part of the Levine Center for the Arts, a cultural campus that includes the Bechtler Museum of Modern Art, the Harvey B. Gantt Center for African-American Arts and Culture, the Knight Theater, and the Duke Energy Center. Mint Museum Uptown also features a wide range of visitor amenities, including the 240-seat James B. Duke Auditorium, the Lewis Family Gallery, art studios, a restaurant, and a museum shop.

- Address: 500 South Tryon Street, Charlotte, NC 28202
- Telephone: 704-337-2000
- Open Tuesday–Sunday: 11:00 a.m.–6:00 p.m.; closed on Monday

**US National Whitewater Center** The U.S. National Whitewater Center (USNWC) is dedicated to the promotion of the active, outdoor lifestyle. Since 2006, the USNWC has been promoting access to the outdoors for all levels of participants through its all-day pass programs, instruction, leadership school as well as festivals, races and other outdoor events. Whether you visit the Center's 700 acres on the Catawba River or participate in the offsite programs featured throughout the United States, the USNWC wants you to play, relax and learn outside.

- Address: 5000 Whitewater Center Parkway, Charlotte, NC 28214
- Telephone: 704-391-3900
- Open daily: 10:00 a.m.–5:00 p.m.

**Charlotte Brews Cruise** Charlotte Brews Cruise aims to connect both residents and visitors to the city's burgeoning craft beer community. Our brewery tours offer guests the opportunity to safely and easily visit multiple breweries, taste plenty of samples, learn the brewing process, see behind-the-scenes where the beer is made and talk to the people who make it. Without question, taking a tour is the best, safest, most fun way to dive into the Charlotte beer scene!

- Telephone: 704-550-2005
- Open Sunday–Thursday: 8:00 a.m.–6:00 p.m.; Friday–Saturday: 8:00 a.m.–10:00 p.m.

**Wing Haven Gardens & Bird Sanctuary** Wing Haven Gardens & Bird Sanctuary has been a special part of Charlotte since its creation by Elizabeth and Edwin Clarkson in 1927. The gardens, enclosed on all sides by brick walls, encompass almost three acres in the heart of Charlotte and include lovely vistas, formal gardens, and woodland areas.

- Address: 248 Ridgewood Ave, Charlotte, NC 28209
- Telephone: 704-331-0664
- Open Wednesday–Saturday: 10:00 a.m.–12:00 p.m.; 1:00 p.m.–3 p.m.; closed Sunday–Tuesday

**UNC Charlotte Botanical Gardens** We are a university botanical garden promoting the knowledge and appreciation of plants for educational, environmental, and aesthetic purposes. The greenhouse and gardens serve as a resource to the campus community, as well as the greater Charlotte community and its visitors.

- Address: 9090 Craver Road, McMillan Greenhouse, Charlotte, NC 28223-0001
- Telephone: 704-687-0721
- Open Sunday: 1:00–4:00 p.m.; Monday–Saturday: 9:00 a.m.–4:00 p.m.

**NASCAR Hall of Fame** Located in Uptown Charlotte, N.C., the 150,000-square-foot NASCAR Hall of Fame is an interactive, entertainment attraction honoring the history and heritage of NASCAR. The high-tech venue, designed to educate and entertain race fans and non-fans alike, opened May 11, 2010 and includes artifacts, interactive exhibits, and a 278-person state-of-the-art theater. Also on the property is Buffalo Wild Wings restaurant and the NASCAR Hall of Fame Gear Shop. The goal of the facility is to honor NASCAR icons and create an enduring tribute to the drivers, crew members, team owners and others that have impacted the sport in the past, present and future.

- Address: 400 East Martin Luther King Jr Blvd, Charlotte, NC 28202
- Telephone: 704-654-4400
- Open daily: 10:00 a.m.–5:00 p.m.

# Dining

**Carolina Ale House** Located off Broadcloth Street and Textile Way, we are in Kingsley Town Centre. Find us across from LPL Financial and Clean Juice. Come see us for your next meal, to watch the game, or just enjoy a pint or handcrafted cocktail!

- Address: 1342 Broadcloth Street, Fort Mill, SC 29715
- Telephone: 803-339-1195
- Open Sunday–Wednesday: 11:00 a.m.–11:00 p.m.; Thursday–Saturday: 11:00 a.m.–12:00 a.m.

**Del Frisco’s Steakhouse** We pair steak and succulent seafood with the finest ingredients to deliver truly unforgettable chef-driven cuisine. Enjoy.

- Address: 4725 Piedmont Row, Charlotte, NC 28210
- Telephone: 704-552-5502
- Open for dinner: 5:00–10:00 p.m.; open until 11:00 p.m. Friday/Saturday; open until 9:00 p.m. Sunday

**Harry’s Grille & Tavern** Enjoy the warmth and hospitality of Harry’s Grille and Tavern, hand-crafted food and impeccable service. Harry’s Grille and Tavern emphasizes the little things that set the gold standard for hospitality.

- Address: 2127 Ayrslay Town Blvd., Charlotte, NC 28273
- Telephone: 704-499-9494
- Open Monday–Thursday: 11:30 a.m.–9:00 p.m.; Friday: 11:30 a.m.–10:00 p.m.; Saturday: 10:00 a.m.–10:00 p.m. Sunday: 10:00 a.m.–8:00 p.m.

**Hickory Tavern** Sports Bar - Our unique brand of casual dining, lively bar atmosphere, and sports enthusiasm provides the perfect destination no matter what the time of day.

- Address: 13545 Steelcroft Parkway, Charlotte, NC 28278
- Telephone: 704-494-7360
- Open Sunday–Thursday: 11:00 a.m.–11:00 p.m.; Friday–Saturday: 11:00 a.m.–12:00 a.m.

**Mac’s Speed Shop** Authentic Southern BBQ - Our story also includes a slew of awards, as well as Mac’s sauces, our chef’s own family recipes that have fired up pork, beef and chicken for generations. Part biker bar, part barbecue joint, and all yours to enjoy.

- Address: 2511 South Boulevard, Charlotte, NC 28203
- Telephone: 704-522-6227
- Open Sunday–Saturday: 11:00 a.m.–11:00 p.m.

**Napa at Kingsley** Local fresh ingredients prepared simply with a passion for scratch cooking, bold wines at great prices, and a vineyard aesthetic influenced by the rustic natural surroundings. Enjoy fresh dishes made with locally sourced ingredients, cocktails and wines on tap in our beautiful new restaurant!

- Address: 1310 Broadcloth Street Suite 101, Fort Mill, South Carolina, 29715
- Telephone: 803-548-6335
- Open Sunday: 10:00 a.m.–9:00 p.m.; Monday–Thursday: 11:30 a.m.–10:00 p.m.; Friday–Saturday: 11:00 a.m.–11:00 p.m.

**Olde Mecklenburg Brewery** Charlotte born & brewed, OMB produces beer by the oldest beer purity law in the world – the renowned German “Reinheitsgebot.” OMB creates beer with only four ingredients, no added flavor or colors, or cheap ingredient. The Brauhaus menu include many popular German foods such as soft German pretzels, currywurst and a selection of traditional sausages and sides, with American options including salads, pizza, wings and burgers.

- Address: 4150 Yancey Road, Charlotte, NC 28217
- Telephone: 704-525-5644
- Open Sunday–Thursday: 11:00 a.m.–10:00 p.m.; Friday–Saturday: 11:00 a.m.–11:00 p.m.



**USA**

Endress+Hauser, Inc.  
2350 Endress Place  
Greenwood, IN 46143  
Tel: 317-535-7138  
Sales: 888-ENDRESS  
Fax: 317-535-8498  
info@us.endress.com  
www.us.endress.com

**Charlotte**

Endress+Hauser, Inc.  
13900 S. Lakes Dr  
Charlotte, NC 28273  
Tel: (704) 969-7979  
Sales: 888-ENDRESS  
Fax: 704 969- 7999  
info@us.endress.com  
www.us.endress.com